

## Submission # 11

**Name:** Marcos Urupá

**Organization:** Coletivo Brasil de Comunicação Social

**Country/Region:** Brazil

**How would you define the stakeholder community or communities to which you belong?**

Civil society

**Are there any suggestions that you wish to make in respect of the proposed themes, questions and indicators which are included in the framework as it stands?**

Yes. We believe that the issue of existing infrastructure in the country should be addressed. We believe that it is important to know what the size, type of technology and territorial distribution of the infrastructure that each country is. This issue may be accompanied by qualitative and quantitative questions. This topic could fall under the category of accessibility, for example. Or

We believe that another important theme would be one that points to the digital empowerment of the user. Here, we could include this topic within the category Law. Digital Empowerment could have as a starting point the following indicators: Access (type, equipment etc); technological appropriation (forms of use, use of all the potential of the Internet and the equipment that allows access, etc.); Diversity =, Pluralisms and e Libidity of expression (quality d fonts, heterogeneity of contents transmitted and accessed); privacy (existence or not of legal frameworks that ensure this right).

These could be two themes that we believe are important to be added.

**Are there any suggestions that you wish to make in respect of the proposed themes, questions and indicators which are included in the framework as it stands?**

No

**What sources and means of verification would you recommend, from your experience, in relation to any of the questions and indicators that have been proposed?**

Official documents of the regulatory bodies of the telecommunications sector of the countries; Official ITU documents; Data on the public policies (if any) of access to the internet implemented by the governments of the countries.