Name: Paul West

Country/Region: South Africa

How would you define the stakeholder community or communities to which you belong?
Individual capacity

Are there any suggestions that you wish to make in respect of the proposed themes, questions and indicators which are included in the framework as it stands?
The themes are fine; what concerns me is how these are implemented. For example, rural and poor areas may be discriminated against by being segregated as 'first nations' or some other classification or caste. Emphasis should be on the poorest areas first.

Are there any suggestions that you wish to make in respect of the proposed themes, questions and indicators which are included in the framework as it stands?
Specifically highlight disadvantaged areas so that they remain very visible to requiring special attention.

What sources and means of verification would you recommend, from your experience, in relation to any of the questions and indicators that have been proposed?
% of people having at least one connected mobile device (it does not help that one person has three devices and another has none).