Name: Loujain Alhathloul

Country/Region: Saudi Arabia

How would you define the stakeholder community or communities to which you belong?

Civil society

What sources and means of verification would you recommend, from your experience, in relation to any of the questions and indicators that have been proposed?

Category R – Rights
Theme B
B3. It has been noticed that many websites, especially some foreign news pages, are not directly prohibited. However, they never load or would give sign of connection issues, for instance. Such strategy from governments can result in reducing the number of reported censored content online. How to overcome such practices?

Theme D
D.4 Due to the cyber-attacks affecting multiple governmental websites, many ministries (in Saudi Arabia) have limited access to their websites when visited from outside the country. Accordingly, it has prohibited citizen who reside abroad to benefit from the online services of these ministries.

How can we balance between providing the necessary services to citizen around the world and securing the governments websites from further attacks?

How can this also be included as an indicator?

Theme E
E.3 The ethical role of international businesses in supporting and providing surveillance technology to countries that aren’t transparent in their usage of such devices. Maybe have businesses request report of usage from governments.

This indicator can also be included in the Multi-stakeholder and Cross-cutting (group D & E) categories.

Category A – Accessibility To All
Theme B
B4. The proposed indicator can also be supported by a legal framework that should be routinely revised to identify any violation.

The revision of all legal frameworks is applicable to all the indicators of this paper.

Theme D
D3. Why not include all age groups since this indicator is targeting all internet users?

D4. Provide appropriate equipment and aids to facilitate internet access for the disabled who cannot afford them (through the social services of governments); such as, headphones, special computers, as well as providing training on how to use them and access the internet.

Theme E
E.2 Connect this indicator to the Category X question 7 related to manipulation of information.
Category M – Multistakholder
Theme C
Article on “What does loss of US net neutrality mean for the Arab world?”
https://www.alaraby.co.uk/english/Comment/2017/12/19/Goodbye-net-neutrality-Consequences-for-the-Arab-world
Category X – Cross-Cutting
Theme A
A.6 How can we incorporate women (and add them in the statistics) who register under male
users to protect themselves from their communities and online abuses?
Theme B
B.1 Include the same question to Theme A (gender) of this category as women experiences on
the internet are unique to the one of children or of men.