

## Submission # 42

**Name:**Claire Milne

**Country/Region:**UK

**How would you define the stakeholder community or communities to which you belong?**

Civil society

**Are there any suggestions that you wish to make in respect of the proposed themes, questions and indicators which are included in the framework as it stands?**

1 Affordability: existence of price packages that are appropriate for groups with low and variable incomes; in particular, sachet pricing which permits some usage for a very low outlay.

2 Recognition of the special challenges raised by Internet of Things, including preserving the privacy of people who have no internet connection of their own and may be unaware of intrusions from other people's (or public space) devices.